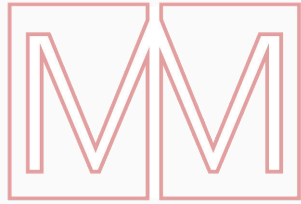


WELCOME TO



MODERNMUSE
BEAUTYCOLLECTIVE



We're so excited to meet you...

At Modern Muse Beauty Collective, our goal is to partner with you to co-create the perfect haircut and hair color to suit your lifestyle and to make you look and feel amazing. We LOVE being your guides on this beauty journey!



in this guide...

Your New Salon

EVERYTHING YOU NEED
TO KNOW ABOUT YOUR
VISIT

Your Stylist

MEET YOUR NEW GUIDE
TO ALL THINGS BEAUTY

Experiences

SEE WHAT WE HAVE TO
OFFER

Why we're different

HOW WE'RE CHANGING
THE FACE OF OUR
INDUSTRY

Loyalty Rewards

GET REWARDED FOR
BEING A PART OF OUR
TRIBE

The Fine Print

SALON POLICIES AND
OTHER DETAILS

YOUR NEW SALON

Get ready for a different kind of salon experience...



LOCATION

8820 Burnet Rd. Suite 503
Austin, Tx 78757

Located in the Crossroads Shopping Center next to Fast Signs and near Trudy's

APPOINTMENTS

Appointments are best made online at www.vagaro.com/ModernMuseBeauty:

- Download Vagaro App (Apple or Android)
- Create a profile OR ask us for your login (if you're already booked for an appointment)
- Manage your appointments online 24/7



HOURS OF OPERATION

We operate by appointment only.
Availability varies by stylist.

Sunday: 10am-5pm

Monday: Closed

Tuesday: 8:30am-7pm

Wednesday: 8:30am-7pm

Thursday: 9am-6pm

Friday: 8:30am-7pm

Saturday: 9am-4pm



MEET KATIE

Owner, Master Stylist, Educator

My philosophy of beauty is simple: your makeup and hair should enhance your natural beauty and define your best features. I love empowering you to achieve and maintain your best look ALL the time, not just when you leave the salon! So if you're ready for a new kind of salon experience – one that gives you great style that will last beyond just that one salon appointment, then I definitely need to meet you! I can't wait to see you in my chair!

Redken Color Authority
DevaCurl Certified Stylist
Hotheads Extensions National
Educator
Living Proof Regional Educator
Master Makeup Artist
Thrivers Society Certified

"Hair and makeup might seem like a mystery, but I unlock the magic for you!"



time to get gorgeous

OUR SERVICES AND AMENITIES

Layered Cut+Blowdry 47+
Cropped Cut 40+
Clipper Cut \$37+

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Single Process (Roots) 67+
Partial Highlight 87+
Full Highlight 107+
Partial Balayage 120+
Full Balayage/Ombre 150+
Color Gloss/Tonal Glaze 47+

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Shampoo/Blowdry 37+
Thermal Styling Add-On 10+
Updo/Special Occasion Hair \$66+

*We are pleased to offer
upgraded color services using
Olaplex, the industry leader in
hair strengthening systems*

*Multi-task like a boss - we
have free wifi, outlets, and cell
phone chargers available so you
don't miss a thing while you're
away from your desk!*

enjoy our perks

We offer a selection of water,
tea, coffee, sparkling water,
sodas, and wine. Feeling a
little peckish? Enjoy a snack
from our seasonally rotating
menu, including healthy
options like nuts, popcorn,
and crackers.

HOW WE WORK

We're a little different around here...

NOTICE
SOMETHING
UNIQUE ABOUT
US??

We're a teaching salon...

You may notice some of our stylists working side-by-side with another stylist on the same guest. This is our Associate Program in action - a 10-12 month intensive training program whereby new talent stylists learn advanced skills in haircolor, cutting, and style by working alongside senior members of our team.

The Associate Stylists are fully-licensed individuals who are committed to honing their skills before they step into a full time stylist role. If you are seeing a stylist who is working with an Associate, you'll hear your stylist instruct and educate the Associate at various times during your service. That's when you know you've got a MASTER working on you!

We LOVE our Associates, and consider them our partners in your service - they help us work quickly and efficiently, and they help enhance your experience by being a second set of hands to help you and us!

COLLABORATION
is what we live for

Our collaborative environment means that we all work together to give you the best service imaginable. We're a team - and we know that to deliver great service, it takes a village!

We often take a "two heads are better than one" approach - you'll hear us tossing formula ideas back and forth, asking for input from each other, or pitching in to help each other when a service requires all hands on deck. Not one of us is too big for their britches, and nobody's ego stops them from getting their hands dirty to help a teammate.

What this means for YOU is that you can feel comfortable seeing anyone in our company for your services, and you'll receive the same level of professionalism and skill from each and every stylist. Of course we want you to find your favorite go-to beauty guru in our space! But don't worry if you ever have to book with someone else for any reason.

INTRODUCING

THE REWARDS

our loyalty program, made just for you

EARN POINTS, GET PERKS

Forget trying to track down a department or beauty store salesperson to help you navigate beauty products! Our staff is the **THE** authority - we **KNOW** you, and we know your hair and skin. We can customize a beauty routine just for you, And our rewards program allows you to use points on services!

Want to earn even **BIGGER** points? Our referral program is the **BEST**! Refer a friend and earn 25 Reward Points. That's equal to \$25 off your next service!



THE BREAKDOWN

\$25 retail purchase = 1 point
Pre-book a service = 1 point
In-Salon treatment = 1 point
Social Media Tag = 5 points
Refer a friend = 25 points

THE FINE PRINT

salon policies and procedures

STUFF HAPPENS. HERE'S HOW TO MANAGE IT!

We understand things come up, so if you need to reschedule your appointment, please do so a minimum of 72 hours in advance, using our online portal. **If you must cancel/reschedule less than 72 hours in advance, you must contact us directly by phone or email,** (The online reschedule function will be disabled due to our policy.)

reschedules/cancellations less than 72 hours in advance may incur a fee of 50% of the booked appointment. No-shows will incur a fee of 100% of the booked appointment.



Our goal is to give you the hair of your dreams! If for any reason you are not satisfied with your services, please notify us within 7 days. If the problem was on our end, we will gladly make an adjustment to your original look. Any adjustments beyond the original services will incur additional charges. We do not offer refunds on services rendered.

REFUNDS AND EXCHANGES

If you purchased a product from us and discover its packaging is faulty, we will happily replace it for you! Just let us know as soon as you discover the issue. We do not offer refunds on products unless in the event of a manufacturer defect.

We can't wait to get you started on your
beauty journey!



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